

MIR3 Intelligent Notification Success - UASI

The multi-modal MIR3 Intelligent Notification solution was chosen for high-speed emergency communication in these four areas after a highly successful "pilot" of the technology in the City of Miami.

Miami UASI Case Study: Speeds Emergency Operations and Business Continuity During Hurricane Season



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Fast implementation and ease of use.



The Florida counties were trained one day after signing the contract. Two days later, the system was deployed with all data in place. That same day, the MIR3 IN platform launched notifications to all emergency personnel in the four counties after the presence of Hurricane Ivan was made known.

Interactive, multi-modal capabilities for quick notification of first responders and citizens.

The MIR3 Intelligent Notification platform facilitates the rapid delivery and response of emergency communications to and from any device, such as landline, satellite and mobile phones, email, pagers, SMS, PDAs and fax. If the recipient's preferred device does not answer, the message is automatically sent to the next device in the person's profile, with speech-to-text translation automatically performed if needed. In all, tens of thousands of messages can be sent and responded to in a matter of minutes using the MIR3 technology.

Reliable, accurate alerting.

In the heat of an emergency, whether it's a computer crash, a flood, a bomb threat in an office building or a major freeway accident, even well-trained individuals do not always think clearly. The MIR3 IN platform also reduces the unreliable nature of contacting individuals manually or by only a single method and cuts overall response time by hours, sometimes days.

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Federal Government Solution



MIR3 partners with All Hands Consulting to provide Emergency Alerting and Security Notifications to Federal and Municipal Governments.

Case Study Summary



Organization: Miami Urban Area Security Initiative

After receiving Homeland Security funds through the Miami Urban Area Security Initiative (UASI), four counties in Florida (Miami-Dade, Broward, Palm Beach and Monroe) implemented the MIR3 Intelligent Notification (IN) platform.

The multi-modal MIR3 Intelligent Notification solution was chosen for high-speed emergency communications in these four areas after a highly successful "pilot" of the technology in the City of Miami.

During 2004 to 2005, the City of Miami used the MIR3 Intelligent Notification platform an average of once a month to speed the process of notifying and mobilizing first responders and other key individuals during disasters that pose a threat to human lives and critical business and government operations.



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