



INTELLIGENT NOTIFICATION SOLUTION OF CHOICE FOR SYSTEM INTEGRATORS, OEMS AND DEVELOPERS

MIR3 in™WebServices™ adds value to commercial and enterprise software by embedding Intelligent Notification™ (IN) to extend the application's communication capabilities.

MIR3 INWEBSERVICES – DEVELOPER'S TOOL FOR ADDING MULTI-MODAL, INTERACTIVE NOTIFICATION

inWebServices is a Web Services interface that adds to or extends an application's communication capabilities by easily embedding true Intelligent Notification (IN) capabilities into the application.

Unlike passive methods of alerting (such as email, pager or pop-up messages), true IN capabilities provide multi-modal, interactive messaging. IN messages are developed using routing, escalation, and device priority rules and are accompanied by pre-defined choices that initiate actions or resolve problems. IN also supports complete historical auditing and real-time reports.

THE SOLUTION OF CHOICE FOR SYSTEM INTEGRATORS, OEMS AND DEVELOPERS

Using inWebServices, developers can quickly and easily add value to a customer's application. In addition to access to a development server and code samples for rapid prototyping, MIR3 engineers are available to jumpstart the process.

inWebServices can enhance the communication abilities of any application that requires the ability to quickly and efficiently notify groups or individuals about an event, disaster, emergency or urgent business issue. Potential applications encompass all vertical markets and functional areas of the enterprise, including:

- Finance – Adding IN to proprietary financial services software for notifying account executives, managers, and customers about stock market conditions
- Energy and Utilities – Enhancing auditability of OSHA compliance software by incorporating two-way IN capabilities
- Government/Municipalities – Meeting the stringent requirements of public safety agencies by adding intelligent routing and call bridging to emergency notification systems
- Healthcare – Improving automated healthcare surveys by adding two-way IN messaging that polls patients and records and reports on their responses
- Transportation – Embedding IN multi-modal, automatic notification into staffing applications and safety software

BENEFITS AND VALUE TO THE DEVELOPER

- Clean, easy-to-use API
- Clear API documentation with code examples for all functionality
- Engineering team ready to provide support to developers
- Secure, rapid-deploy architecture and rapid prototyping
- "Intelligent" calling strategy supporting automatic escalation to alternates and ability to initiate a second notification based on responses to the first notification
- Unlimited devices for each user
- Streamlined administration
- Real-time monitoring

PRODUCT HIGHLIGHTS

Industry-standard Web Services development platform (built on the SOAP 1.2 compliant XML J2EE standard)

Written in Java, runs on Microsoft® Windows® NT/2000/XP, Linux® and Sun® Solaris™

Includes On Call Developer Support

Reach any device: land line, cell phone, satellite phone, PDA, two-way SMS, email, pager, fax

Recorded voice and text-to-speech (TTS) messaging

True bi-directional interactive messaging

Call bridging worldwide

Detailed reporting for accountability and audit trail

Rapid prototyping

inWebServices

