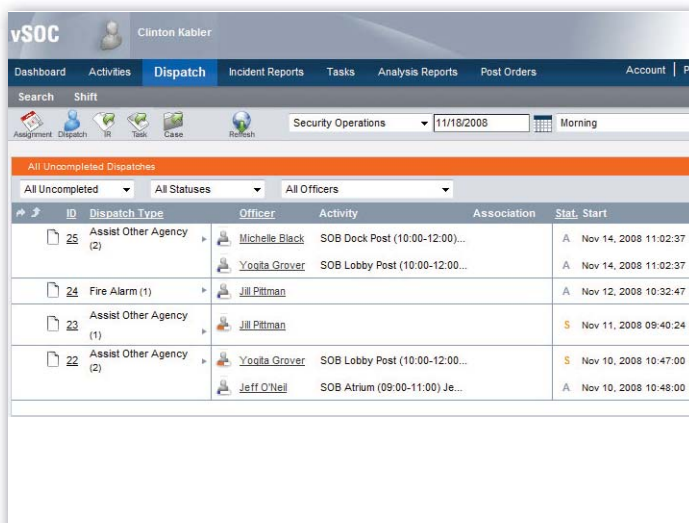


Enterprise Dispatch

D3's Dispatch (computer aided dispatch) solves the business need for end-to-end tracking of an occurrence from call receipt through resource arrival and departure. The easy-to-use interface consists of configurable drop-down menus, check boxes and fields that enable dispatch operators to efficiently assign resources. Upon creation, dispatches are given a unique activity number. Using the system, dispatch operators assign resources, including security officers, maintenance staff and third party suppliers. All data may be analyzed by management to monitor changing environmental patterns, staffing and workload.

D3 Dispatch also solves the business need to capture consistent data from multiple origination channels. Service requests originate from calls to the security operations center, complementary modules and third-party solutions (access control, alarm monitoring, CCTV and others). By providing a snapshot of completed, in progress and queued activities, D3's Dispatch solution eliminates redundant proprietary databases, increases efficiency and maintains data integrity. Finally, all dispatch activity is managed through a consolidated view allowing seamless escalation to incident reports.



ID	Dispatch Type	Officer	Activity	Association	Stat.	Start
25	Assist Other Agency (2)	Michelle Black	SOB Dock Post (10:00-12:00)...		A	Nov 14, 2008 11:02:37
		Yvonne Grover	SOB Lobby Post (10:00-12:00)...		A	Nov 14, 2008 11:02:37
24	Fire Alarm (1)	Jill Pittman			A	Nov 12, 2008 10:32:47
23	Assist Other Agency (1)	Jill Pittman			S	Nov 11, 2008 09:40:24
22	Assist Other Agency (2)	Yvonne Grover	SOB Lobby Post (10:00-12:00)...		S	Nov 10, 2008 10:47:00
		Jeff O'Teal	SOB Atrium (09:00-11:00) Je...		A	Nov 10, 2008 10:48:00

Key Features of D3 Dispatch:

- **Reduced response time**
- **Real-time and secure information flow**
- **Efficient resource management**
- **Reduced training time and improved efficiency through intuitive interface**
- **Single point of information from multiple sources**



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Visual Roster

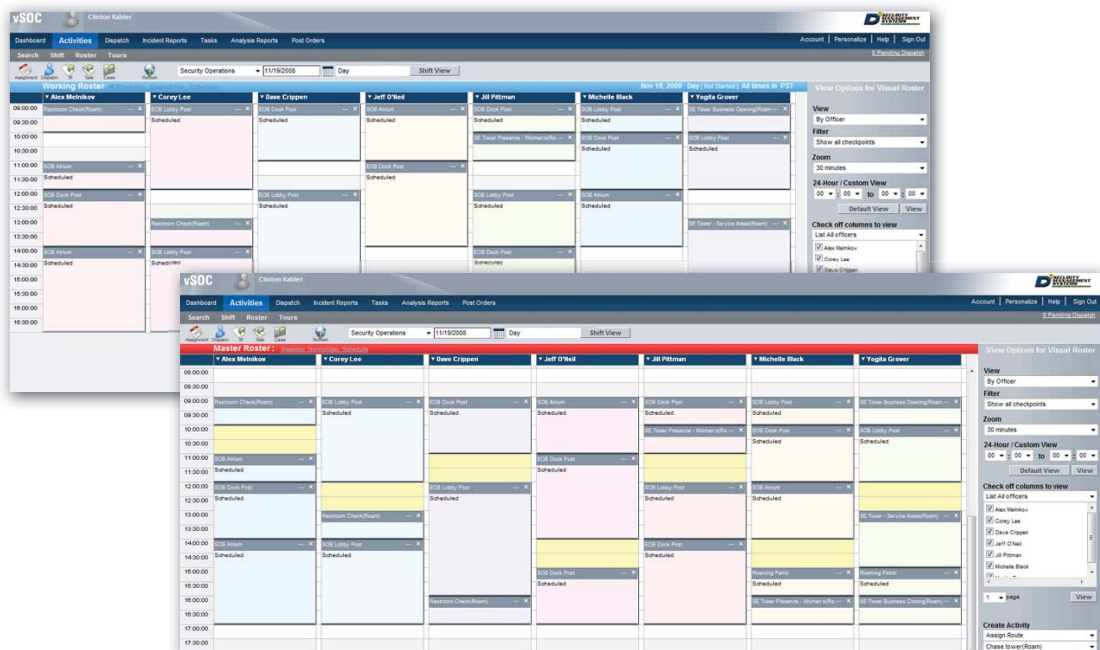
D3 Visual Roster feature solves the business need for resource-centric management of daily activities. A powerful tool for planning availability, routes and rotations, the Visual Roster boasts a user-friendly interface employing drag-and-drop technology to create and edit master and daily rosters. Once configured, master rosters may be copied to a current shift or future shirts, providing structure and minimizing resource usage.

Within the Visual Roster feature, the Activity Log keeps track of any assigned equipment, and allows officers to input self-initiated activities, providing a comprehensive summary of each officer's daily duties.

All Visual Roster data is stored in a common database, allowing management to generate Analysis Reports for resource allocation purposes.

Key Features of the D3 Visual Roster feature:

- **Intuitive interface**
- **Plan days, weeks and months ahead**
- **Single-source repository for tracking all officer activities**
- **Enables on-the-fly realignment of resources**



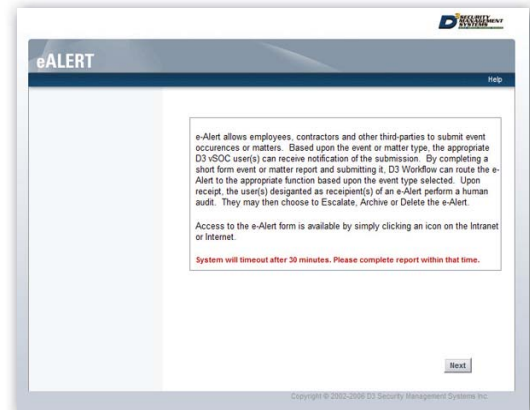
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e-Alert

Opening incident submission to all company employees and the public is essential to many organizations. D3's e-Alert module permits any individual with access to an organization's Intranet or Internet to open a configured form to report an event. Upon submission, the data may trigger notifications and route the e-Alert to the responsible security professional's vSOC Dashboard. Upon accessing his or her Dashboard, the system prompts a human audit where an event may be escalated or archived.



Notification and Workflow Automation

D3 Dispatch contains an embedded notification engine. The D3 Notification feature enables information dissemination to appropriate persons based upon customizable triggers.

Similarly, the D3 Workflow feature permits the initiation of basic to complex scenarios for automating business processes. Utilizing a configurable wizard, D3's Workflow feature solves the business need to automate numerous tasks that previously required manual completion.

Scenario: If a dispatch of the type "Suspicious Person" were reported, and in the "Suspicious Person" dispatch form, the dispatch operator could be prompted to ask if the suspicious person was "Within an access controlled area". Upon selecting "Yes", an automated notification could be sent to a supervisor while the dispatch operator assigned the officer. Upon closure, workflow could automatically escalate the dispatch to an incident report. Workflows may include approvals, escalations, routings, task assignments or collaborations.



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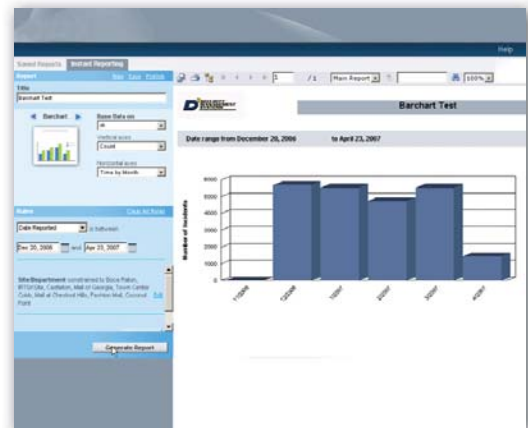
Analysis Reports

Security Operations professionals need data to drive decisions. Until data drives decisions, the data adds no business value. D3's Analysis Reports feature solves the business need for ad-hoc, dynamic and real-time data analysis that can be used to make decisions. All data entered into D3's Dispatch module may be queried to generate graphical and tabular reports for analysis purposes. Assessment of data leads to refinement of resource use, increased operational efficiency and pre-compiled data for risk assessment and planning.

D3's Analysis Reports Instant Report feature enables user-defined and ad-hoc reports, allowing users to set vertical, horizontal and columnar criteria using any data field. Users may save or publish Instant Reports upon definition, allowing rapid generation of commonly used reports. With powerful on-the-fly tools, D3 permits the creation of reports from any field.

Reports may include:

- **Trend**
- **Response Time**
- **Service Requests by Time-of-day or other period**
- **Resource Allocation**
- **Performance**



Mobile Dispatch

D3 Mobile Dispatch solves the business need for front-line personnel to respond to a Dispatch while roaming and add additional detail without constant radio chatter with the dispatch operator. Synchronization updates the server and may trigger notifications and workflows, reducing lag time between a resource responding to a dispatch and action. With Windows Mobile devices featuring cameras or microphones, officers can efficiently document dispatches by attaching relevant pictures or voice-recordings.



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Administration Tool Kit

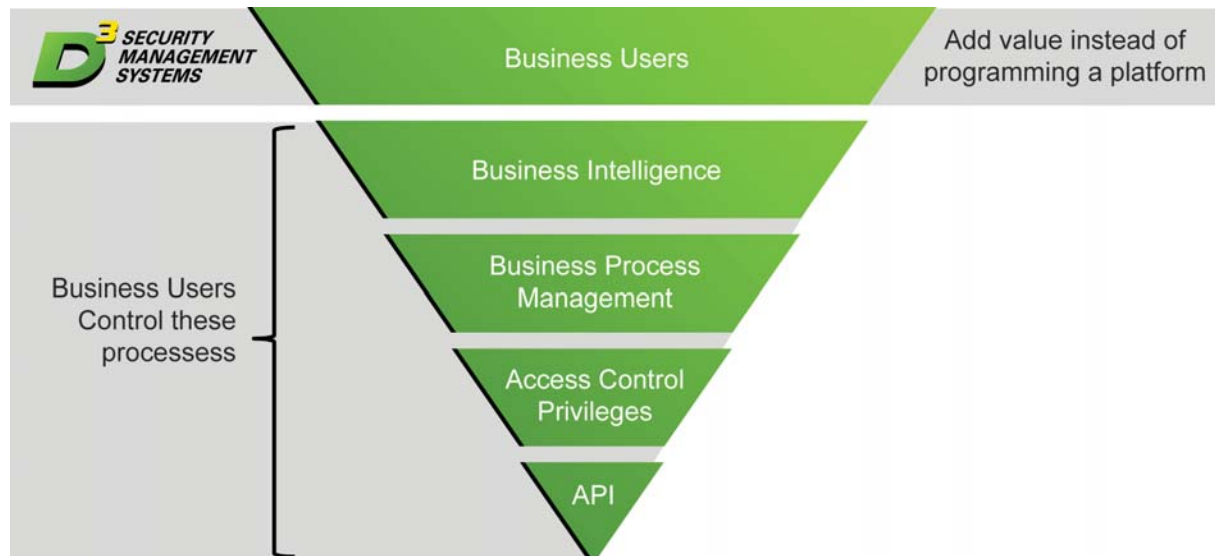
A single back-end framework used to configure all D3 Modules, the Administration Tool Kit empowers system administrators to change and grow the system to reflect the requirements of a dynamic environment. In addition, the D3 Administration Tool Kit uses the same business unit logic as the front-end solutions, allowing multiple levels of access control for adding, editing or viewing system configurations.

In creating the Administration Tool Kit, D3 invested significant resources to develop a Flexible Form Generator allowing full configuration of all application attributes. As a result, configurations are in the hands of business users designated as administrators. D3 does the initial configuration as part of our Total Customer Care experience, and any additional configurations can easily be performed by system administrators. As such, scarce IT resources are not required.

Key functionality of the Administration Tool Kit:

- **Configure data collection forms**
- **Manage user access control privileges**
- **Manage functions users may execute**
- **Configure Notifications and Workflow**

WYSIWYG form Wizard + Configurable Workflow + On-demand Analytics = Empowered Business User



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